

Online and In Touch

Broadband makes government services more accessible.



CONNECTED NATIONSM



In today's increasingly digital world, the people of Kentucky have benefited from better

access to government services, policies and officials. With more homes and businesses connected to broadband, online government services such as those offered through Kentucky.gov have become increasingly popular and more widely used.

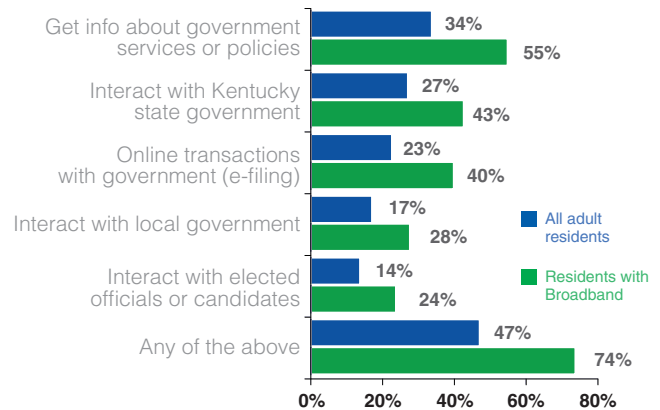
From 2005 to 2007, the growth in eGovernment services coincides highly with Kentucky's unprecedented broadband expansion. The share of adults who use the Internet to access information about government policies or services has grown from 21% to 34%. During this time, growth in the share of residents with dial-up service who use eGovernment services has been much slower than the growth observed among residents with broadband service.

With broadband at home, a majority of residents in all income brackets access eGovernment services. Broadband also narrows disparities in online access to eGovernment services. For example, residents in the lowest income groups are nearly four times as likely to use the Internet for government information and services when they have broadband at home.

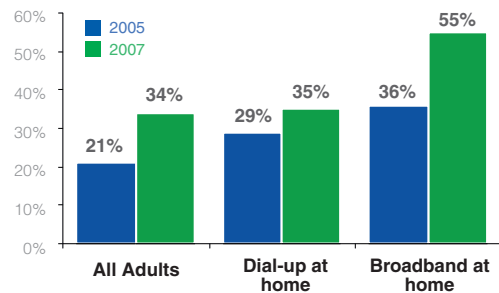
To see the full report, visit www.connectkentucky.org.

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Current Use of eGovernment Services



Using the Internet to Get Information About Government Services



Use of Any eGovernment Services

